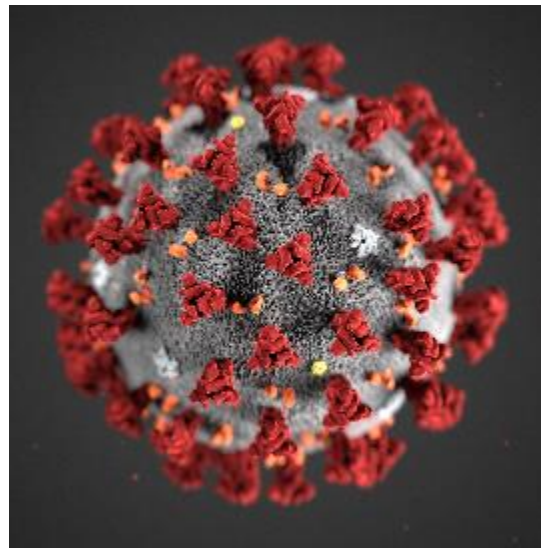


Redacted Summary: COVID 19 – Are we ready? Considerations and Implications

Next Generation GSOC (Fusion Center) Group
Virtual Advisory and Research Forum
March 19, 2020



Welcome Next Generation GSOC (Fusion Center) Group

- 62 active member organizations
- 130+ research participating companies
- Industries – banking, government, healthcare, tech, manufacturing, NGO, pharma, retail, utilities, Etc.
- Global, national and regional brands
- \$0 NGOs - \$535B market cap multinationals

When a meeting, or part thereof, is held under the **Chatham House Rule**, participants are free to use the information received, but neither the identity nor the affiliation of the speaker(s), nor that of any other participant, may be revealed.

**5 Member
Surveys to
Date**

Plan? Planning? Planned?

- Regardless of where business continuity resides (e.g., IT, Manufacturing, Ops, CAO, etc.), Security has a role to play and incredible opportunity to prove its value. **Plan.** Continuously improving operations lend confidence.
- Few functions aside from Security have the experience, expertise, and muscle memory to manage small and large-scale crisis events. The skills, competencies, and leadership traits required to manage a crisis are transferrable. Pandemic teams just need to import health/medical expertise into the mix.
- Organizations likely already have plans.
- It's never too late to mitigate...
- Every SMART organization will be doing thorough After-Action-Reports to modify and improve their operations.
- To borrow a phrase from the National Preparedness Leadership Institute – what's needed is "swarm intelligence" coordinated actions by disparate teams and clear leadership.



George Campbell and Dan
Sauvageau
SEC Emeritus Faculty,
formerly Fidelity
Investments

Group Discussion

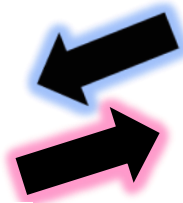
- Best Practices Topics
 - Virtual GSOC
 - Redundant locations
 - Staffing/scheduling modifications
 - Issued headsets, keyboards, etc.
 - Cleaning intervals
 - Access protocols e.g., testing for employees, Visitors prohibited
 - Supplies/provisions for shelter in place
 - Virtual intelligence / remote guarding
- Considerations and Implications
 - How many of us are proactively providing intel to the business?
 - Are we also looking past tactical to strategic implications?
 - To the business?
 - For our teams?
 - For us as Security leaders?
 - What if you need to close your GSOC? Impact to business?

Select Next Generation Service Competencies to Mitigate Threats/Situational Risks...

Remote Critical Facility, Supply Chain, Travel & Special Events - Dynamic Risk Assessment and Threat Recognition



GSOC/Fusion Center Integration (Aggregated or Distributed) for All-hazard, Unified Risk Oversight (URO) & Mitigation Response



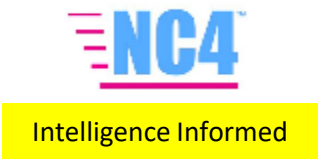
Two-way mobile alerts, warnings, and advisories



- Contributing Attributes:**
- AI / + Human + Machine Intelligence
 - Analytic alarm, anomaly, and exception detection
 - Integrated and inter-operational risk reporting, communications, dispatch response and critical incident mitigation management
 - Performance & Value Metrics
 - After Action-informed continuous improvement



Autonomous Assistance



Technology-equipped Uniform Services



Friction-reduced, if not frictionless



Smart, analytic, audio/video edge devices for 3D Access Control



Perspective?

Few Surprises...

Pandemic or Infectious Disease Risk has been on radar since 1918

The [Spanish flu](#) pandemic of 1918, the deadliest in history, infected an estimated 500 million people worldwide—about one-third of the planet’s population—and killed an estimated 20 million to 50 million victims, including some 675,000 Americans.

[Spanish Flu - Symptoms, How It Began & Ended - HISTORY](#)



Is Security Ready to Contribute and Lead Where Required?

The Challenge - What are the Security-unique demands this pandemic presents to your company? How well have you assessed the opportunity to serve?

- Is Security effectively at the table with all of its capabilities?

Risk to Security Employee and Teams- Monitoring and action for red flags.

- Established procedures and protocol with contract security staff – They may have the most contact; are they equipped, informed, and ready for the challenge?
- Cleaning crews- inherent risks and need for more aggressive facility cleaning processes – Instructions and SOP's in multi-lingual format?

Addition of qualified medical expertise on crisis teams – MNCs should be prepared for varied response, guidance and direction in foreign countries.

Is Security Ready to Contribute & Lead Where Required?

Containment- What is a smart perimeter and what is Security's role? Are your visitor management and access control systems up for the task and ready to flag, monitor, track, or contain?

- Who are persons with access at highest risk and how to engage them?
- What are the implications of an enforced area lockdown?

Address Information Security threats and proactive IT engagement from expanded work at home.

Aggressive engagement of GSOC in situational monitoring of proximities around corporate sites and working populations.

The Security Executive Council is the leading research and advisory firm focused on corporate security risk mitigation strategies and plans. We work with security leaders to transform security programs into more capable and valued centers of excellence.

Get to know the SEC: [Watch our 3-minute video](#) for a quick overview. [Read what your peers have to say](#) about working with us. Or contact us at: contact@secleader.com